

# GETIX SAAS PRIVACY POLICY

*Effective as of 8<sup>h</sup> of January 2019*

## 1. GENERAL PROVISIONS

1.1 This document uses the same terminology and abbreviations as our Terms of Service document. This Privacy Policy governs the collection, use and storage of Information and User Data obtained from Users through the use of our Platform.

1.2 The Information on Users is divided into personally identifiable and non-personally identifiable Information depending on whether Information can identify the User as a specific person. Information about legal entities does not fall within the scope of Information as defined in our Terms of Service and Privacy Policy documents.

1.3 Getix Tickets Ltd has a position of a 'controller' within the meaning of EU GDPR with regard to Information obtained from Users, statistical Information obtained from all site visitors and other information which Users volunteer to provide to us for the purpose of using our Services. Getix Tickets Ltd has a position of a 'processor' within the meaning of EU GDPR with regard to Information obtained on behalf of Users during the course of using our Services.

## 2. GETIX AS A CONTROLLER - COLLECTION AND USE OF PERSONALLY IDENTIFIABLE INFORMATION

2.1 When you choose to register on our Platform you are required to provide some information as indicated in the registration form. Information which we may collect includes:

- first and last name,
- contact e-mail address,
- name of the employer
- IP address, and
- phone number.

2.2 We use personally identifiable Information only for the following purposes:

- creating and managing User accounts,
- verifying User's identity,
- providing Services,
- providing customer support, and
- contact.

### (A) NAME

2.3 In order to register to use the dashboard on our Platform you have to provide your first and last name. Getix will only use this information to create an account for you and to address you whenever we contact you. Users which register for our Services may have multiple personnel creating and managing events on their behalf, and we need this identifier in order to properly provide access to these Services.

### (B) EMAIL ADDRESS

2.4 We will collect your email address on a basis of your consent and in the interest of providing our Services. We will collect your email address in the following cases:

- **When someone registers you to provide you with access to the Services.** We will collect your e-mail address from your employer if they want to create an account for you to allow you access to the Services dashboard. We need your e-mail address to send you the invitation and to provide you with the access to specific pages.

- **When you register an account with us.** We will collect your email address to create and facilitate an account for you and to send you notifications about your account such as when you create an event, we change our privacy policy, or if there is a data breach. Account is necessary to access some of our Services and if you do not provide us with your email address for this purpose you will not be able to access these Services.

- **When you contact us.** We will collect your email address whenever you contact us through our support@getix.co. Whenever we collect your email address this way, we will only use it in order to respond to your inquiry.

#### **(C) IP ADDRESS**

2.5 We integrate security systems on our Platform to prevent malicious attempts and exploits of the Platform. We scan IP address and ban IP addresses that show malicious signs such as too many password failures, seeking exploits and similar. We process this information in the interest of protecting the integrity of the Platform and of the databases connected with it, including database of Information obtained from Users. We use your IP address on a basis of a legitimate interest to maintain the integrity and safety of our databases.

#### **(D) EMPLOYER INFORMATION**

2.6 Our services are intended for businesses, but businesses operate through their employees. We need to know exactly on behalf of which business you use our Services. This information may be used in connection with other information to identify you as a unique person. We need this information in order to execute our contractual obligation to provide you with the access to our Services.

#### **(E) GENERAL**

2.7 Some Services will not be available to you if you do not provide requested Information. We may keep records of any questions, complaints or compliments made by you and the response if any. Whenever you contact us, we shall collect any information which you chose to provide. We shall store and use this information only for the purpose of responding to your inquiries. Information contained within the inquiry, free from any personally identifiable Information, will be stored on our servers for the purpose of improving our Services and providing the best customer support possible.

2.8 We do not sell or rent personal Information to any Third-Party. We use collected Information for our internal and marketing purposes, as necessary by the nature of the Services, and only in accordance with this Privacy Policy. In some instances, we are obliged to comply with court orders and government requests and provide Information or parts of it to authorized bodies.

2.9 We have implemented security procedures and measures in order to ensure appropriate protection of the Information we process, against any misuse, unauthorized access, disclosure or modification. We will remove any Information about you upon your request no later than twenty four (24) hours after the request has been made.

2.10 We acknowledge that the safety of your Information is one of the highest priorities and therefore only authorized processors have access to your information. Although we take all appropriate measures in respect to keeping your information secure, you understand that no data security measures in the world can offer 100% protection. If we ever find or suspect a personal data breach we will without delay, within seventy-two (72) hours after becoming aware of it, notify the appropriate supervisory authority about the breach and Users where necessary.

2.11 The processing of the information is being performed automatically, without human intervention. However, whenever you contact us through email, the Information within the email will be handled and processed by a real human in order to provide you with the answer to the email.

2.12 Users may request access to, modification and erasure of personal Information and the exercise of the right to object. Such requests are submitted to support@getix.co.

### **3. GETIX AS A PROCESSOR - COLLECTION AND USE OF PERSONALLY IDENTIFIABLE INFORMATION**

3.1 Getix collects names, e-mail addresses, and phone numbers from Attendees in order to send them the tickets. However, Users may choose what additional Information they require from attendees in order to register for the event or buy tickets. They do so during the process of publishing an event through the Platform and we do not monitor or pre-screen the choices and options Users made.

3.2 With regard to Information provided during the registration for the Event, Getix acts as a processor insofar where necessary to collect and transfer the Information to the Users. Users and Getix have a confidentiality agreement in place which indicates that Getix may not use collected Information for their own use and that Getix only collects such Information on behalf of the Users. Regarding such Information, Users act from the position of a data controller with the meaning of EU GDPR.

3.3 Users may only use collected Information only for the purpose of administrating the Event and any additional use must be followed by explicit informed consent of the Attendee or other permissible and applicable legal ground. Users are solely responsible for conveying the privacy practices to the attendees.

### **4. COLLECTION AND USE OF NON-PERSONALLY IDENTIFIABLE INFORMATION**

4.1 We may collect non-identifiable analytics data through cookies or Third-Party services. We use such information to provide and improve our Services, customize services for you, better understand our Users, diagnose and fix problems, etc. More information about cookies and similar technologies we use can be found under paragraphs 7 and 8 of this Privacy Policy.

### **5. STORAGE AND TRANSFER OF INFORMATION AND DATA**

5.1 Information and Data will be stored on secure servers located in Germany, EU. We may store or transfer Information and Data to servers located in countries deemed adequate by the European Commission, or in countries which European Commission has not deemed

inadequate, provided that such countries implement appropriate and suitable safeguards regarding the security of personal information.

## **6. CONSENT**

6.1 By registering on the Site you agree to have your information handled as described in this Privacy Policy, and you understand that such information is necessary for entering into contractual obligation.

6.2 When we need your personal information for purposes other than to enter into a contractual obligation or for legitimate purposes, we will ask for your permission to access, store and use such information.

6.3 You may withdraw your consent by deactivating or deleting your account or by informing us through e-mail [support@getix.co](mailto:support@getix.co) in which case your account will be deleted automatically.

## **7. COOKIES AND SIMILAR TECHNOLOGIES**

7.1 Cookies help us optimize and improve the user experience of the Site by helping us deliver crucial functionalities. The cookies we use may vary over time as we continuously update and improve our Site.

7.2 By visiting the Site we may use cookies to store some non-identifiable Information in your browser regarding your computer or mobile device and your activities in order to help improve the User experience. Users can deny access to cookies through their browser settings.

## **8. THIRD PARTY WEBSITES, SERVICES, AND COOKIES**

8.1 The Site or e-mails may contain links to other external websites that do not fall under our domain. We are not responsible for the privacy practices or the content of such external websites. If you choose to follow such links to external websites, you do so at your risk.

8.2 We may use third party services like Google Analytics and other. Cookies from such services are used to collect data for statistical reports.

8.3 Users may utilize separate cookies and Third-Party technologies on the Event pages on the Platform. The collection, storage, and use of Information obtained from such technologies is regulated by Users.

8.4 Third-party vendors, including Google, use cookies to serve ads based on someone's past visits to the Site. Any data collected will be used in accordance with our Privacy Policy and Google's privacy policy. Users may opt out of Google's use of cookies by visiting the Google Advertising Opt-out Page, also, Users may opt out of Google Analytics by visiting the Google Analytics Opt-out Page. Users may opt out of third-party vendor use of cookies by visiting the Network Advertising Initiative Opt-out Page. <http://optout.networkadvertising.org/#/>.

8.5 We may use other third-party Services such as Pixel and Analytics services by Facebook, to help us target our ads more effectively. The collected data remains anonymous. This means that we cannot see the personal data of any individual user. However, the collected data is saved and processed by Facebook. We are informing you on this matter according to our information at this time. Facebook is able to connect the data with your Facebook account and use the data for their own advertising purposes, in accordance with Facebook's Data Use Policy found under <https://www.facebook.com/about/privacy>. You may opt-out of Facebook

tracking option by visiting the following link <[https://www.facebook.com/ads/website\\_custom\\_audiences/](https://www.facebook.com/ads/website_custom_audiences/)> and for other types of third-party ad tracking, by visiting the Network Advertising Initiative Opt-out Page.

8.6 All payments on the Platform are conducted through Third-Party service provider Stripe Inc. You hereby understand that by making purchase through our Platform your personal information is being processed and handled in accordance with Stripe's privacy Policy available here <<https://stripe.com/us/privacy>>.

## **9. INFORMATION RETENTION PERIOD**

9.1 If you register an account with us we will store your Information for as long as you maintain an active subscription. When you subscription is terminated for any reason, we will remove your Information within 1 year from the termination thereof.

9.2 If you do not have an account with us, but have chosen to provide some personal Information, we will delete this information after 1 year of obtaining such Information.

## **10. USER'S RIGHTS**

10.1 User may request to:

- Receive disclosure if your Personal Information is processed, and access your stored Personal Information as well as supplementary information.
- Receive a copy of Personal Information you directly volunteer to Getix in a structured, commonly used and machine-readable format.
- Correct your Personal Information that can be influenced by Getix.
- Delete your Personal Information.
- Object to the processing of Personal Information by Getix.
- Restrict the processing of your Personal Information by Getix.
- File a complaint with a supervisory authority.

10.2 These rights might be limited if they are subject to Getix's own legitimate interests and regulatory requirements.

## **11. CHANGES TO THE PRIVACY POLICY**

11.1 We reserve the right to change our Privacy Policy at any time pursuant to notification through available e-mail address. The current version of Privacy Policy is available on the Site, indicating the effective date. You are encouraged to periodically check our Privacy Policy.

## **12. CONTACT INFORMATION**

12.1 If you have any questions regarding our Privacy Policy and how the information is handled, or you wish to access, amend, or update your Information feel free to contact us at [support@getix.co](mailto:support@getix.co).